Leading with Wisdom
Technology leaders need wisdom in order to inspire, lead, and manage their institution, IT organization, and workforce.

1. A Seat at the Table
   Ensuring IT leadership is a full partner in institutional strategic planning.

2. Evolve, Adapt, or Lose Talent
   Creating a workplace that allows for and supports movement up, down, and sideways to accommodate shifts in personal and professional goals and to foster healthier work/life balance.

3. Enriching the Leadership Playbook
   Leading with humility and candor to engage, empower, and retain the IT workforce.

The Ultra-Intelligent Institution
Data and analytics can provide institutions with intelligence offered through ongoing, useful, and increasingly sophisticated insights.

2. Privacy and Cybersecurity 101
   Embedding privacy and cybersecurity education and awareness in the curriculum and in the workplace.

4. Smooth Sailing for the Student Experience
   Using technology, data, insight, and agility to create a frictionless student experience.

6. Expanding Enrollments and the Bottom Line
   Focusing data and analytics initiatives on identifying academic programs with high potential for recruitment ROI.

7. Moving from Data Insight to Data Action
   Converting data analytics into action plans to power institutional performance, enhance operational efficiency, and improve student success.

Everything Is Anywhere
With the institution no longer confined to the physical campus, leaders must find new strategies for supporting technology everywhere and anywhere.

8. A New Era of IT Support
   Updating IT services to support remote and hybrid work.

9. Online, In Person, or Hybrid? Yes.
   Developing a learning-first, technology-enabled learning strategy.

10. SaaS, ERP, and CRM: An Alphabet Soup of Opportunity
    Managing cost, risk, and value of investments in new ERP solutions.

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