

# Back-to-School: Student Success

Two of the EDUCAUSE 2019 Top 10 IT Issues focus on students and their success:



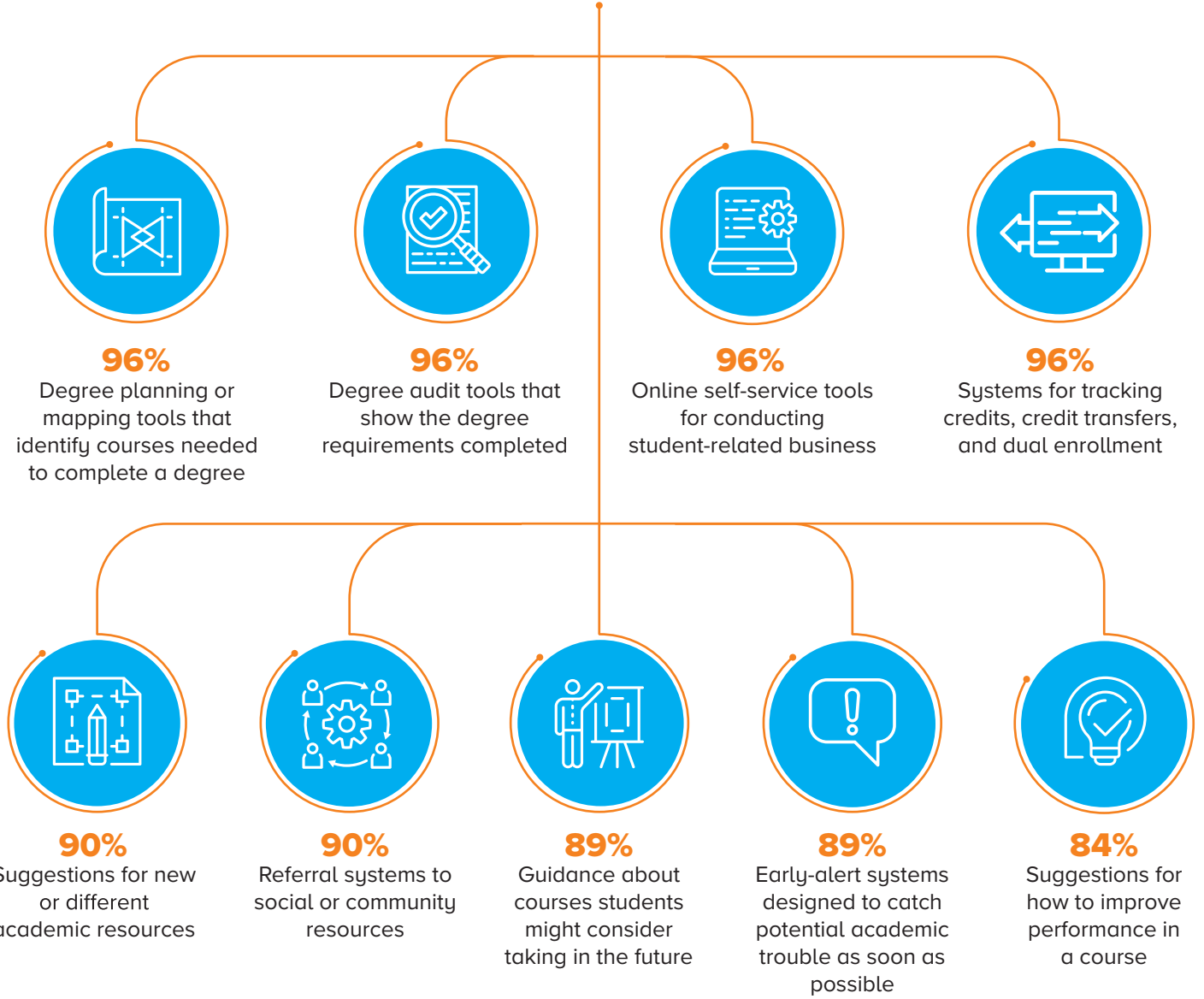
**#2 Student Success**  
Serving as a trusted partner with other campus units to drive and achieve student success initiatives



**#4 Student-Centered Institution**  
Understanding and advancing technology's role in optimizing the student experience (from applicants to alumni)

## Q&A

**Which online student success tools are most helpful to students?**  
Students who have used the following tools ranked them as “at least moderately useful.”



Source: EDUCAUSE Almanac for Undergraduate Student and Technology Survey, 2018

## Q&A

**Who is moving ahead in their student success efforts?**  
Compared with all other institutions, two-year and associate's institutions report significantly higher levels of maturity in their student success technologies.

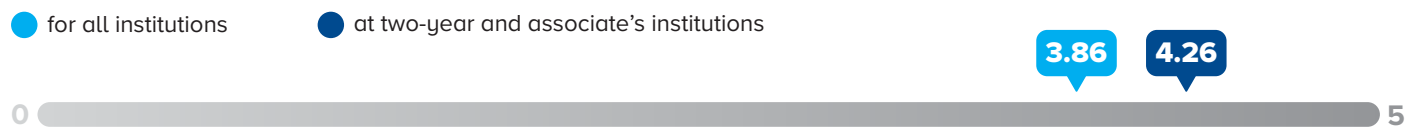
### Mean maturity score for “Student Success Technologies”



One area that stands out as particularly more developed is “leadership support,” comprising the following:

- Senior leaders' commitment
- Student success technology alignment
- Student success initiative alignment
- Adequate funding for student success efforts and technology

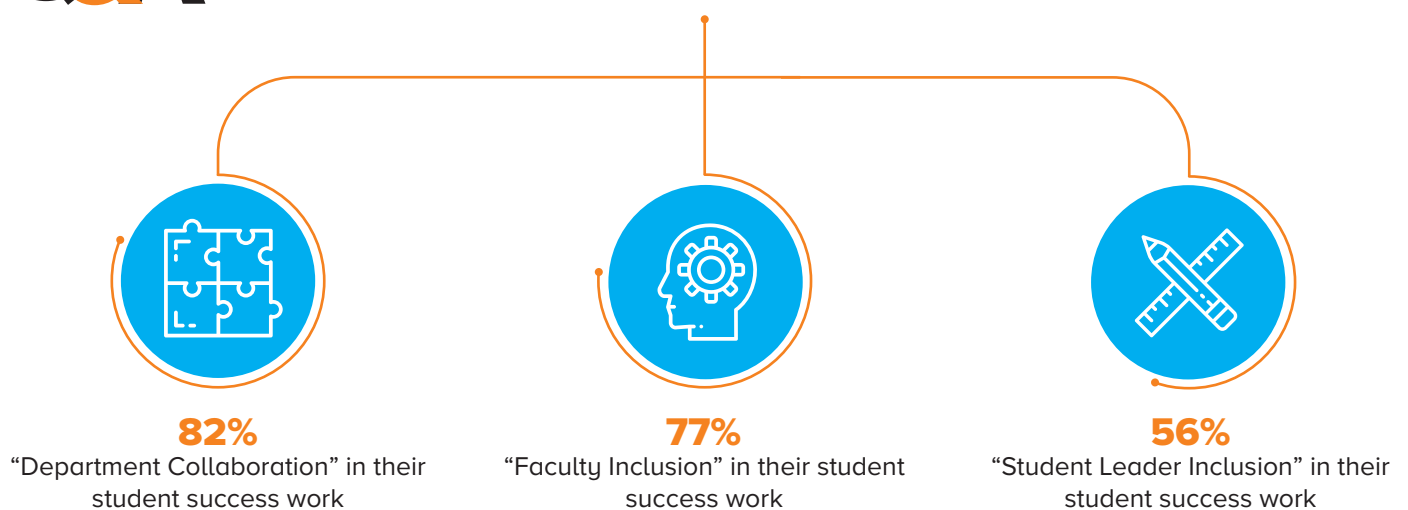
### Mean score for “Leadership Support” in this capabilities area



Source: 2018 Core Data Service survey

## Q&A

**Where should institutional leaders focus next in their student success efforts?**  
Institutions report that the following areas are “largely or fully achieved.”



Institutions need to focus on increasing collaboration with student leaders in their student success work, to bring it more in line with collaboration efforts under way across other departments and populations at the institution.

Source: 2018 Core Data Service survey