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- Richard Boes, Tom Cramer, Vicki Dean, Roger Hanson, and Nan McKenna, "Campus IT Security: Leveraging Identity Management Technologies" (Research Bulletin)
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- Malcolm B. Brown and Julie K. Little, "The Horizon Report, Inside and Out"
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- Kim Milford and Alan Walsh, "Engagement and Partnerships: Identity Outreach at Indiana University"
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- Thomas Black and Bruce Vincent, "How Today's Registrar Demands More from Identity Management Policy and Infrastructure"
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